liberty-i

Our Services At A Glance

liberty-i

Liberty-i is an ISP and network operator, offering total IT networking and voice solutions to hotels, conferences, hospitality venues, retailers and small to large businesses worldwide.

With the Liberty-i product range now encompassing zone, world, voice, store and support, we ensure businesses have fast, reliable and secure connectivity that's affordable in today's market. We know that connectivity is important to you – that's why we've developed a range of services to help run your networks and communications efficiently and effectively. Our focus is on ensuring that you can concentrate on your core business and maximise your company's full potential.

Liberty-i was established in the UK in 2003 as an independent public access wireless network provider to hotels and hospitality venues. We still offer that service, but now we've expanded to work with a range of business both large and small. Our portfolio of services include business IT networking and support, hosting and cloud storage, hospitality Wi-Fi and IP voice communication.

Our committed customer support team is also available 24/7 to ensure your mission-critical servers and applications are always online.

To find out how we can help you or for more information call **+44 (0)808 2819 500** or email: **sales@liberty-i.com**

"**Benefit from tomorrow's technology -** *today* "

liberty-i zone

Public access and hospitality Wi-Fi

There is an expectation amongst customers that broadband should be available in all kinds of public spaces and venues. From foyers and hotel rooms, to retail outlets and station concourses, customers expect to get online. It's not just about providing a great service for your visitors – your business will benefit too. Bespoke login pages gather contact information and data for marketing and CRM - as well as providing another opportunity to reinforce your brand.

Liberty-i provides managed public broadband Wi-Fi Internet access for hotels, hospitality, and retail and conference venues throughout the UK. Our services also include Wi-Fi HotSpot-in-a-Box, Wireless Intelligent Network Gateways (WINGs), secure wireless networks, IPTV and in-room guest entertainment – ensuring your public access experience is as efficient and hassle free as your visitors will expect.

At Liberty-i our authenticated broadband is specifically designed with two principles in mind:
- Simplicity – customers can access the Internet using their own mobile, tablet or computer
- Flexibility – network connection via wireless or wired ethernet connection through your venue's bespoke portal landing page

Hotspot-in-a-Box

For small spaces or individual rooms the Liberty-i Hotspot-in-a-Box is a great solution. Allowing you to create your own Wi-Fi hot-spot with all the benefits of a reliable wireless broadband access service (but none of the hassle!)
The pre-configured Hotspot-in-a-Box can be installed in minutes, saving your business time and money and providing a fast, efficient connection for your guests. Clients who benefit from this product range from guesthouses and B'n'Bs, to retail outlets and office reception areas.

Wireless Intelligent Network Gateway (W.I.N.G.)

Flexible and easy to use, our Wireless Intelligent Network Gateway (W.I.N.G.) platform enables you full control over your network access, with multiple authentication methods.

- Free sign-up
- Facebook and Twitter – Free sign-up
- Dynamic PMS – Free or charge-to-room guest access
- Conference – Pre-booked and scheduled multi-user access
- Point-of-Sale voucher printer

WING allows you full access to enhance your customers' experience and provide:-
- Customised web portal logon page
- True bandwidth control and Quality-of-Service
- Gather essential marketing data

IP TV hotel and hospitality solutions

Liberty-i has partnered with Exterity to deliver premium in-room guest entertainment systems to the hospitality and leisure industry. Options include revenue generating on screen promotions that can be tailored to location or date. Our systems integrate direct with hotel management systems to deliver interactive services such as reservations, booking tickets or guest billing, all via the TV.

Secure wireless network services

If you're considering implementing a secure wireless network, or an extension to your existing LAN structure, it's essential that it is secure. We can provide an initial site survey and network design, through to implementation and ongoing operational maintenance and authentication. If you have an existing wireless / wired network, talk to Liberty-i and find out how we can improve your service and profitability.

Call our team on **+44(0)808 2819 500** to discuss your requirements or email **sales@liberty-i.com** for more information

liberty-i world

High speed. Business broadband. Increased productivity

Many companies rely on business broadband to compete within the marketplace. Fast uploads and downloads, increased bandwidth speed, and excellent connectivity give excellent ROI as they increase productivity within your organisation. Conversely any downtime can impact severely both on productivity and profitability when employees cannot perform their roles, which is why a reliable service is critical.

High speed, low cost and secure connectivity

Liberty-i world offers a range of highly competitive superfast broadband services so your IT network and infrastructure is fully optimised for fast and secure connectivity. Our suite of services can help you improve productivity and reduce downtime, as well as offering a fantastic ROI. Furthermore our services and products are scalable and provide a flexible network solution for SoHo, remote workers and enterprise level organisations.

Ethernet services

Our high-speed Ethernet services encompass Fiber-to-the-Cabinet (FTTC), offering a business grade Internet connection with competitive synchronous speeds of up to 20Mbps and a 80Mbps burstable download. A truly viable, unrestricted alternative to lease line at a fraction of the cost.
For faster and scalable synchronous Ethernet service with speeds from 10Mbs to 1Gbps, backed by a generous 5 hour SLA, our leased line products can be tailored to meet your business requirements.

Liberty-i small business Internet package

An economy service created with small businesses in mind, our package includes domain hosting and real-time management of webmail, email redirect, website hosting, spam and virus filtering; available for a highly competitive, fixed monthly fee.

Managed IT services

Total managed IT solutions, from a single PC installation to complete multi-user/application network and server integration – a great solution for outsourcing your IT. Our services include Cloud Based Data Storage and Server hosting, remote management, back-up and disaster recovery.

Managed office solutions

Liberty-i world provides essential IT and telephony resources to managed offices and hot-desk hubs.
Flexible networks, conference and meeting room solutions all help you maximise the potential of your investment, while offering your office-users outstanding IT services.

SoHo

Increased firewall security and VPN connectivity for SoHo (small office/home office), branch offices, or telecommuters connecting with a central location. Protect your business from malicious attack and data intrusion. Advanced Firewall features with Antivirus (spyware and malware), Anti-Spam, email attachment scanning, Unified Threat Management (UTM), Link Protection, VPN, Load Balancing, Bandwidth Management and Content Filtering.

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liberty-i voice

IP telephony. Cost effective. Future proof

For any business with multiple sites, telecommuters or employees who rely on mobile phones for work, telecommunications can be challenging. Costs of managing a diverse network can be expensive and poor mobile coverage can result in reduced productivity. Therefore a communications solution that saves money by using your Local Area Network (LAN) or Wireless Local Area Network (WLAN) network, and can integrate mobile users into the network, has to be a good thing.

Voice over IP - set your phone free

Liberty-i voice is a future proof solution, dispensing with expensive PBX based phone systems and traditional PSTN lines. Instead IP telephony is a flexible and scalable communications solution that can save your business money using Session Initiation Protocol (SIP), and centralise your network for organisations with users around the country or world.

IP cost savings

IP Telephony enables small and medium sized businesses to benefit from a corporate level telecommunication solution. You'll be able to communicate via both phone and video, enjoying great sound and visual quality at fantastic rates; with free office-to-office calls and reduced teleworking overheads.

IP freedom

Liberty-i voice allows your organisation to share telephone services easily amongst many users around the world. Calls between locations in your organisation are free, making this a cost-effective and flexible solution for companies who use many homeworkers or which have multiple sites. Global call rates are also cheaper over the Internet, enabling businesses to communicate with clients and suppliers in the most cost effective way - wherever they are based.

Making the most of your LAN

No need for separate voice and data networks. With Power over Ethernet you can maximise your existing Local Area Network (LAN) and converge both voice and data on the same cable infrastructure. Alternatively, your wireless network can also be deployed.

Easy integration

Simple installation by qualified and accredited engineers, complete with remote management, makes Liberty-i voice an affordable solution that offers immediate cost savings.

IP PBX

For either a Windows based, Cloud Based, or Hosted IP PBX solution boasting all the latest features you would expect from an enterprise PBX solution. Integrates with the bestselling CRM's including Microsoft Outlook, Microsoft Office 365, Salesforce, Microsoft Dynamics, Sage, ACT!, SugarCRM and Google Contacts.

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liberty-i store

www.liberty-istore.com

The Liberty-i store is our online ecommerce site providing secure and efficient, low cost IT and IP network and telephony hardware solutions.

Products include:

- wireless access points
- routers and networking solutions
- IP telephone handsets
- IP PBX
- IP TV
- security appliances

Our key distribution and partner relationships include wireless and IP network suppliers MikroTik and Zyxel

MikroTik ZyXEL 3CX snom exterity

All of the Liberty-i products have been specifically chosen to support the other services we offer, ensuring that your business runs as efficiently and cost effectively as possible. Our products and services have been created to improve IT and telephony systems for your organisation, reducing downtime and improving productivity.

Visit the Liberty-i store today – www.liberty-istore.com

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liberty-i support

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Remote access. On-site rapid response. 24/7 peace of mind

We understand that your organisation's networks and communication channels are vital for your success and therefore any support you require needs to be delivered immediately. Liberty-i support is available 24/7, and even when you don't think you need us we're working behind-the-scenes ensuring that your network experience is seamless.

Customer service

At Liberty-i, we're proud of our exceptional customer service.
Our goal is to provide the best, most consistent network support in the UK.
You can contact our experienced engineers at our UK customer service centre by calling 0808 2819 500. Alternatively, you can email support@liberty-i.com to get an speedy response.

Network monitoring

We're not only there when you call us but we're monitoring your connectivity 24 hours a day. This helps us to prevent any problems before they even start. We can identify and resolve a problem long before it has any impact on your network or service.

24/7 remote access to your equipment

A 24/7 remote access service is an essential component in managing your everyday mission-critical equipment. Without visiting your site, our engineers can remotely log into your system and get it up and running again, day or night.

On-site rapid response

For your networking peace of mind we offer a 24/7 rapid response to site and can operate autonomously, or as an integrated member of your own staff.

Liberty-i provides total network support, so you can concentrate on your core business activities.

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