

Business communications without the legacy limits

A practical buyer's guide to Yeastar P-Series, Linkus and the managed services around them.



P-Series Phone System

PBX

Call Center

Omnichannel Messaging

Video Conferencing

100+ Integrations



DESIGNED, DELIVERED AND SUPPORTED BY LIBERTY-I

Yeastar P-Series, SIP services, resilient connectivity and security in one managed solution.

START WITH THE BUSINESS OUTCOME

A phone system should help people respond, collaborate and stay reachable.

Replacing an ageing PBX is not simply a handset project. It is a chance to simplify call handling, support hybrid teams, improve customer response and design continuity into every call.



One business identity

Use an office extension across supported desk phones, desktop, web and mobile clients.



Faster call handling

Route calls with IVR, queues, ring groups, presence and operator tools.



Better customer response

Add reporting, wallboards and contact-centre capabilities when the requirement justifies them.



A controlled migration

Plan numbers, trunks, call flows, security, connectivity and user adoption as one change.

LIBERTY-I DESIGN PRINCIPLE

Treat voice as a service running on the network - with capacity, quality of service, segmentation, remote access and recovery designed together.

ONE COMMUNICATIONS PLATFORM

From core PBX to unified communications



PBX essentials

IVR, voicemail, call recording, routing and call handling.

Linkus UC clients

Calling and collaboration on supported web, desktop and mobile clients.

Operator experience

Presence-led, point-and-click and drag-and-drop call handling.

Inbound contact centre

Queues, wallboards, SLA visibility, reports and supervision features.

Omnichannel

SMS and WhatsApp workflows are available on eligible plans and configurations.

Integration

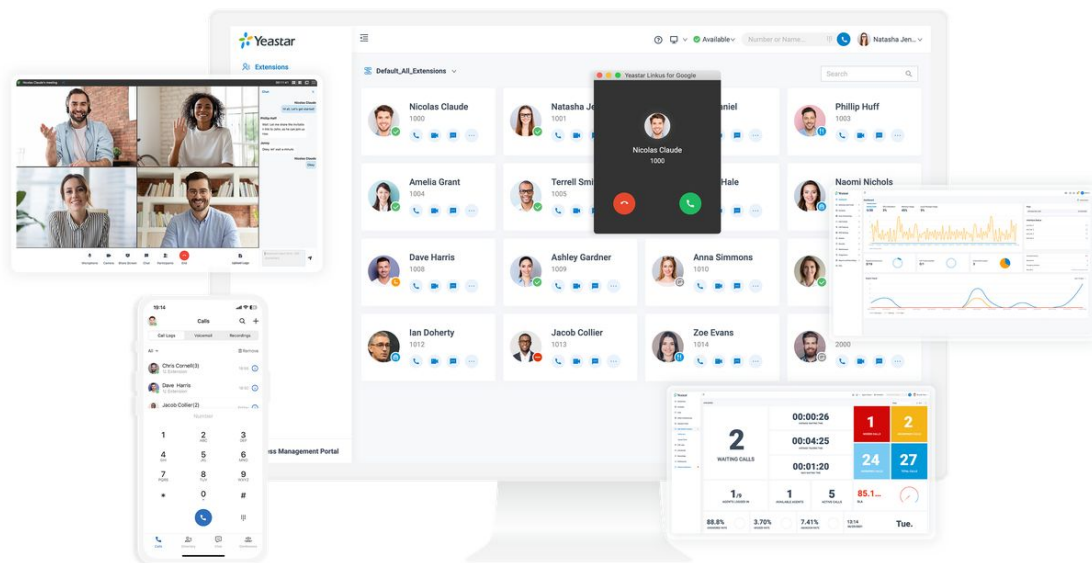
Options for Microsoft, CRM, helpdesk, directory and hospitality platforms.

Feature availability varies by Appliance, Software or Cloud Edition, model, firmware, subscription plan and third-party service. Liberty-i confirms the required edition and licences during solution design.

Source: Yeastar P-Series product materials and current Yeastar product documentation, reviewed August 2026.

THE OFFICE EXTENSION TRAVELS

One number. The right device for the moment.



- Make and receive calls through supported web, desktop and mobile clients.
- Use presence, contacts, call history, voicemail and recordings from one interface.
- Move calls between supported devices without rebuilding the conversation.
- Add team chat, video meetings and messaging where the chosen edition and plan support them.

FOR MANAGERS AND RECEPTION TEAMS

Operator and contact-centre panels can expose live destinations, queues, agent activity and service levels without forcing staff to work from a traditional switchboard.

CHOOSE WHERE THE SYSTEM LIVES

Appliance, software or cloud

P-Series is available in three deployment editions. The right answer depends on site strategy, control, scale, resilience, operations and commercial preference - not a one-size-fits-all product label.



Appliance Edition

Purpose-built on-site hardware for organisations that want a dedicated local platform and clear appliance sizing.

Software Edition

Deploy on a supported virtual or server environment when infrastructure control and flexible scaling are priorities.

Cloud Edition

A hosted deployment route for organisations that prefer cloud delivery and reduced on-site platform ownership.

WHAT LIBERTY-I CONFIRMS

- Users, concurrent calls, numbers, locations and growth allowance
- Required call handling, contact-centre, messaging and integration features
- Availability, recovery, remote working and security requirements
- Licensing, implementation, support and total service ownership

THE COMPLETE LIBERTY-I SOLUTION

The PBX is one layer of a dependable voice service.

User experience

Linkus clients, handsets, call flows, operator and contact-centre tools

Yeastar P-Series

The selected appliance, software or cloud edition and feature plan

SIP service

BT Wholesale SIPexpress or the agreed SIP trunk and number strategy

Connectivity

Primary access, quality of service and resilient backup where required

Security and operations

Segmentation, firewall policy, permissions, monitoring, backup and support

Outcome: one accountable UK partner can scope the service, manage the migration and support the network beneath every call.

PREPARE FOR A USEFUL DISCOVERY CALL

Bring the requirements that shape the right system.

- 01 How many users, sites and concurrent external calls are needed?
- 02 Which numbers must be ported, retained or presented outbound?
- 03 What should happen to calls during busy, closed and failure conditions?
- 04 Who needs desktop, web, mobile or desk-phone access?
- 05 Are queues, wallboards, recording, messaging or integrations required?
- 06 What availability, compliance, retention and security controls apply?

PLAN YOUR BUSINESS VOICE SERVICE

Ask Liberty-i to review your numbers, call flows, connectivity and migration route.

liberty-i.com/voip/yeastar-p-series/